



## Buildings & Smart Cities – Micro to Macro



June 25 2018



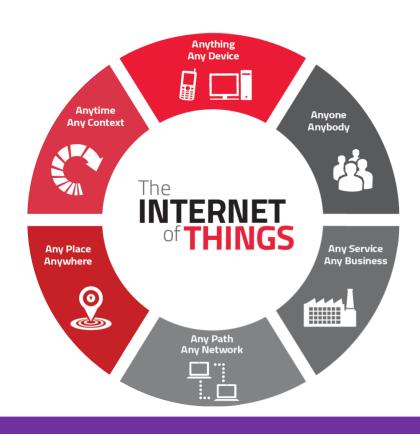
- Internet of Things IoT
- **Smart Green Buildings**
- 3 **Smart Sustainable Cities**
- Big Data Meets IoT, Buildings & Cities
- Food For Thought



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# Internet of Things





ICT & IoT Devices Scale (Micro)

44,000,000 MESSAGES PROCESSED 486,000 **PHOTOS** 

26 **NEW REVIEWS** POSTED ON YELP

120 **NEW ACCOUNTS OPENED ON** LINKEDIN

MORE THAN 140 **SUBMISSIONS** ON REDDIT

MORE THAN 2.315,000 SEARCHES



3.12

MORE THAN 21,000,000 **MESSAGES SENT** 

> MORE THAN 195,000 MINUTES OF AUDIO CHATTING **ON WECHAT**

70,000 VIDEO MESSAGES SHARED

f Share MORE THAN

3,000,000 ITEMS ARE SHARED

MORE THAN 18,000 **MATCHES MADE** 

972,000 **DAILY SWIPES** ON TINDER

MORE THAN 69,500 HOURS OF VIDEO WATCHED ON NETFLIX

## NETFLIX

IN SECONDS.

minimum (internation)

MORE THAN 150,000,000 E-MAILS ARE SENT

MORE THAN 95,000 **APPS DOWNLOADED** ON ANDROID

MORE THAN 48,000 APPS DOWNLOADED ON IPHONE

MORE THAN 430,000 TWEETS SENT

AROUND 56,000 **PHOTOS UPLOADED** 

9.800 **ARTICLES PINNED ON PINTEREST** 

MORE THAN 280,000 **SNAPS SENT ON SNAPCHAT** 

MORE THAN 100 **NEW DOMAINS** REGISTERED

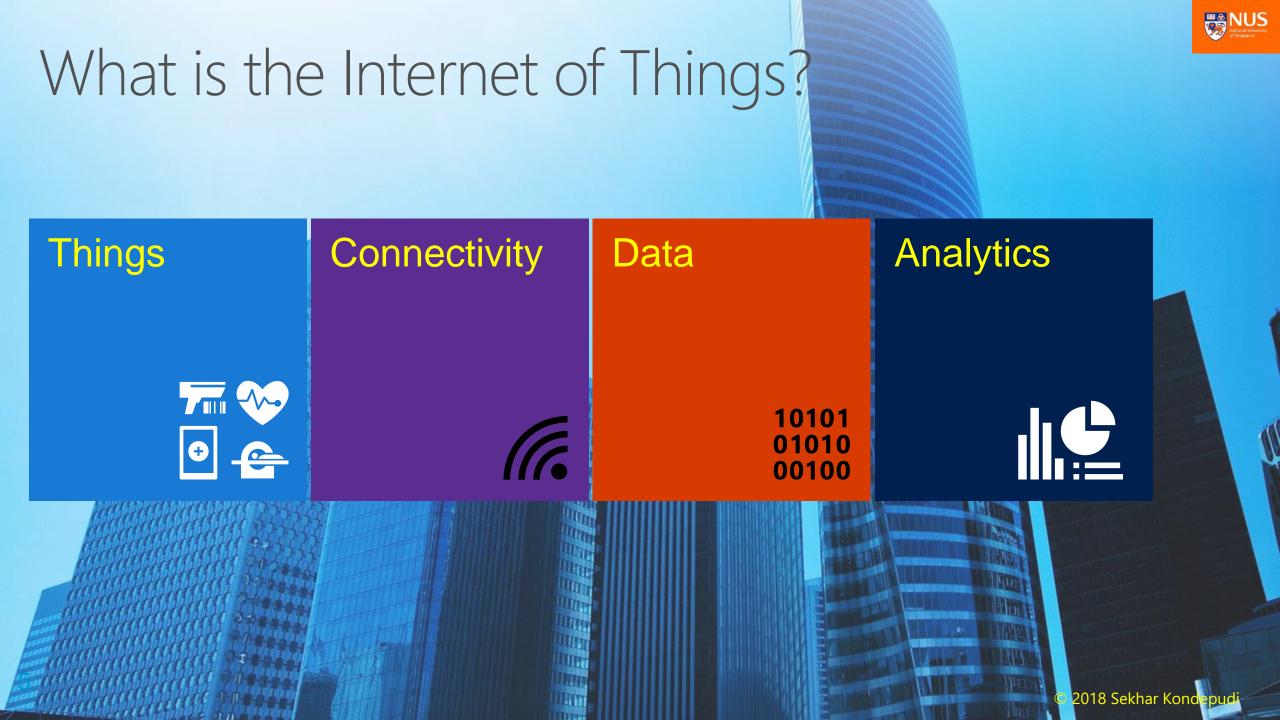
MORE THAN 39,300 HOURS OF MUSIC LISTENED

> **14 NEW SONGS ADDED** ON SPOTIFY

2,700,000 VIDEO VIEWS AND 139,000 HOURS OF VIDEO WATCHED

MORE THAN

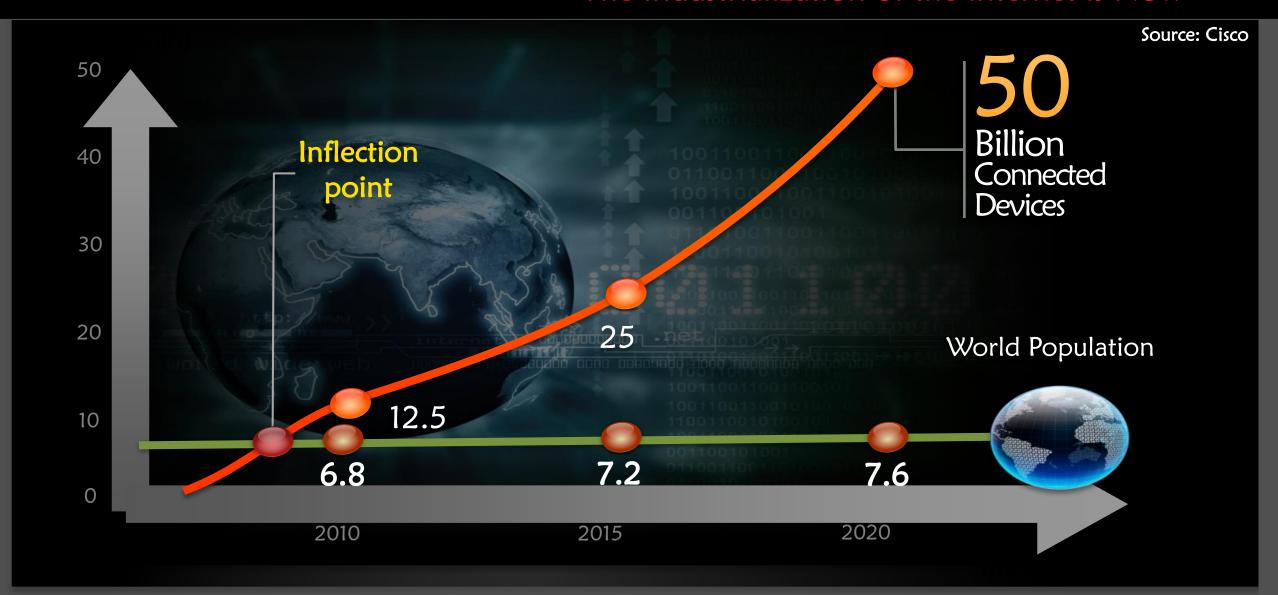
**MORE THAN 300 HOURS** © 20 F8 SEETH AP KURLEDGEN





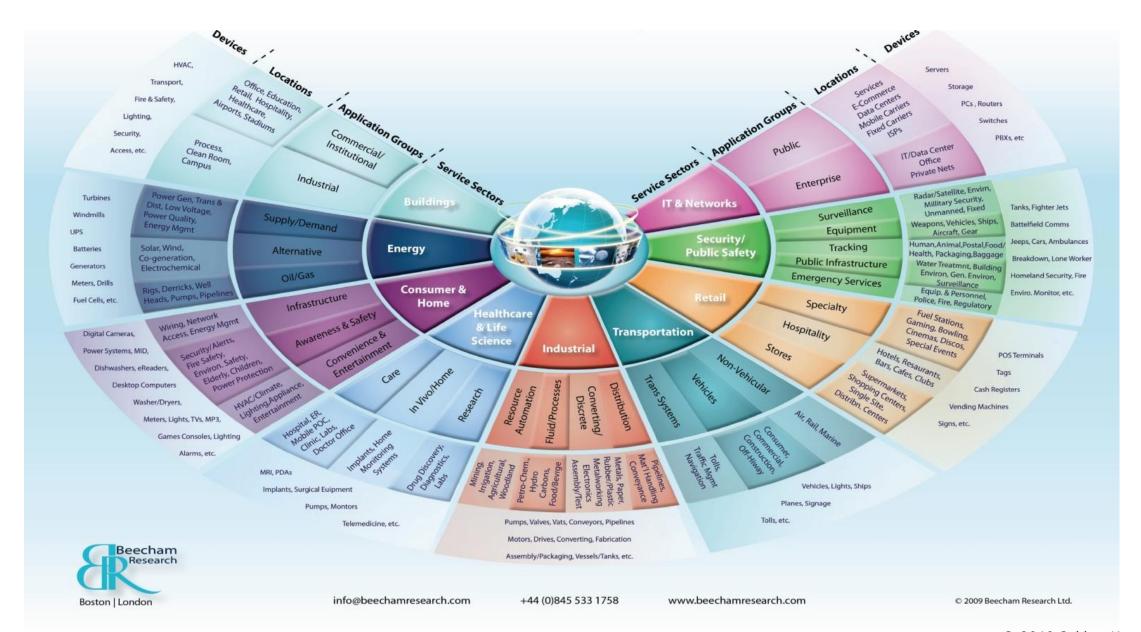
### Connected Devices

#### The Industrialization of the Internet is Now



## The Internet of Things













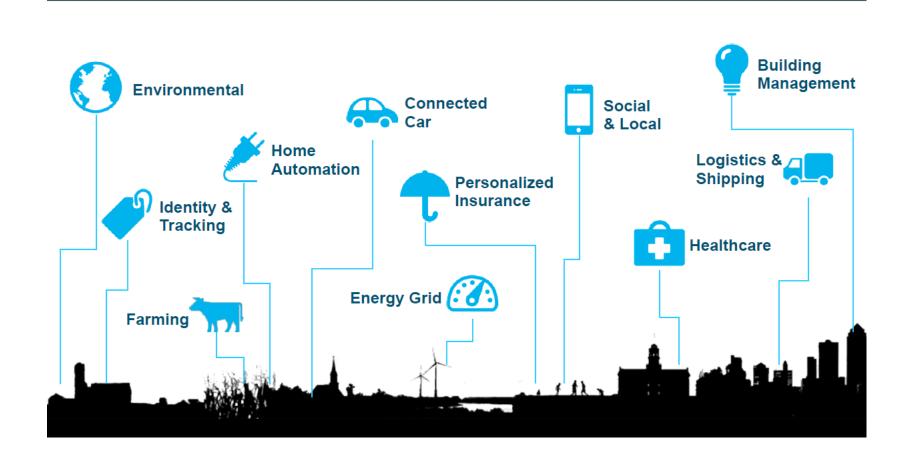
**Connected Cows** 





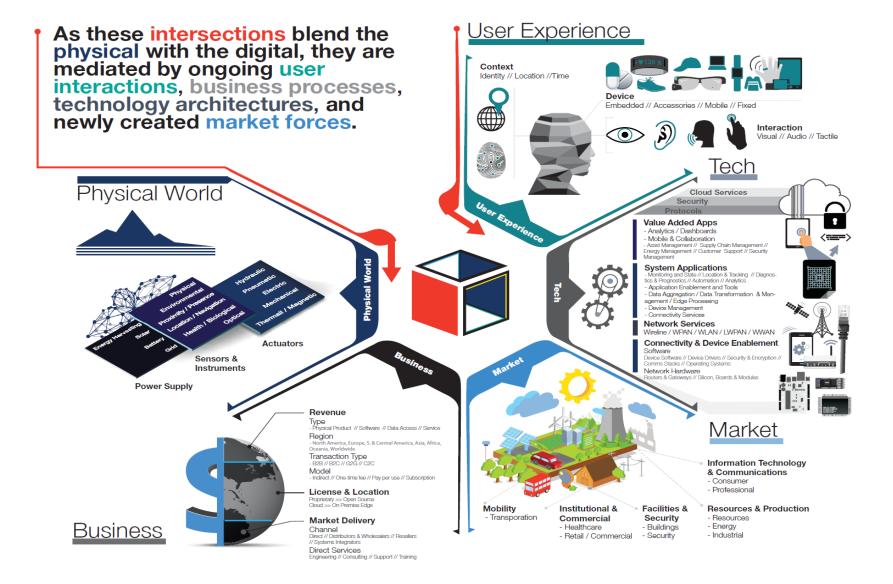
## Connecting Physical World to Digital





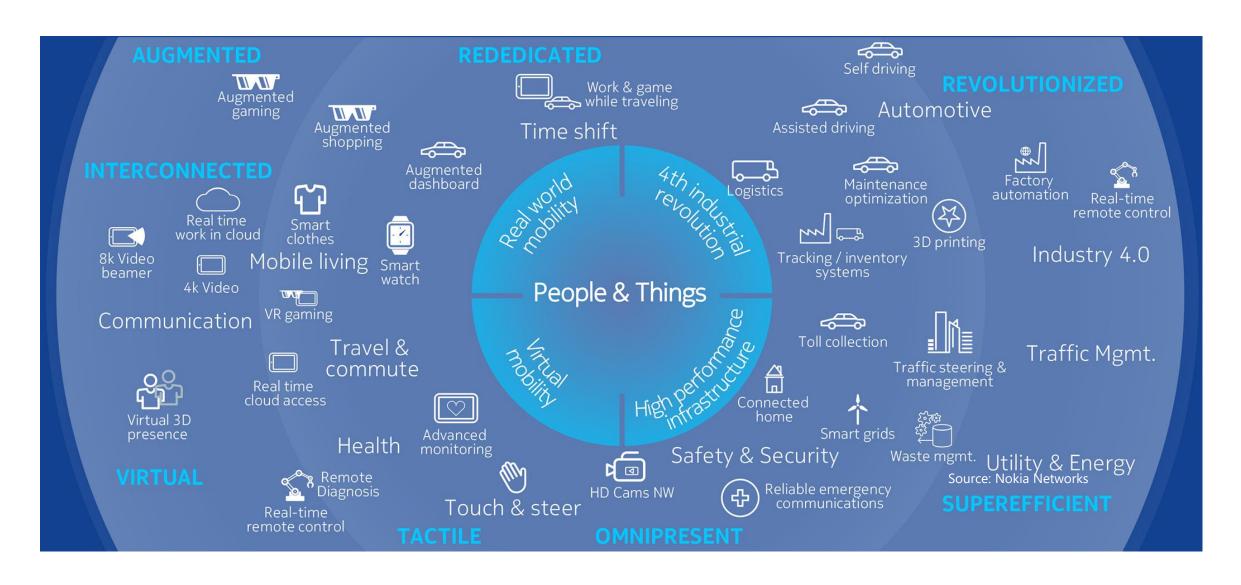
## A Holistic View of IoT





## Endless Possibilities







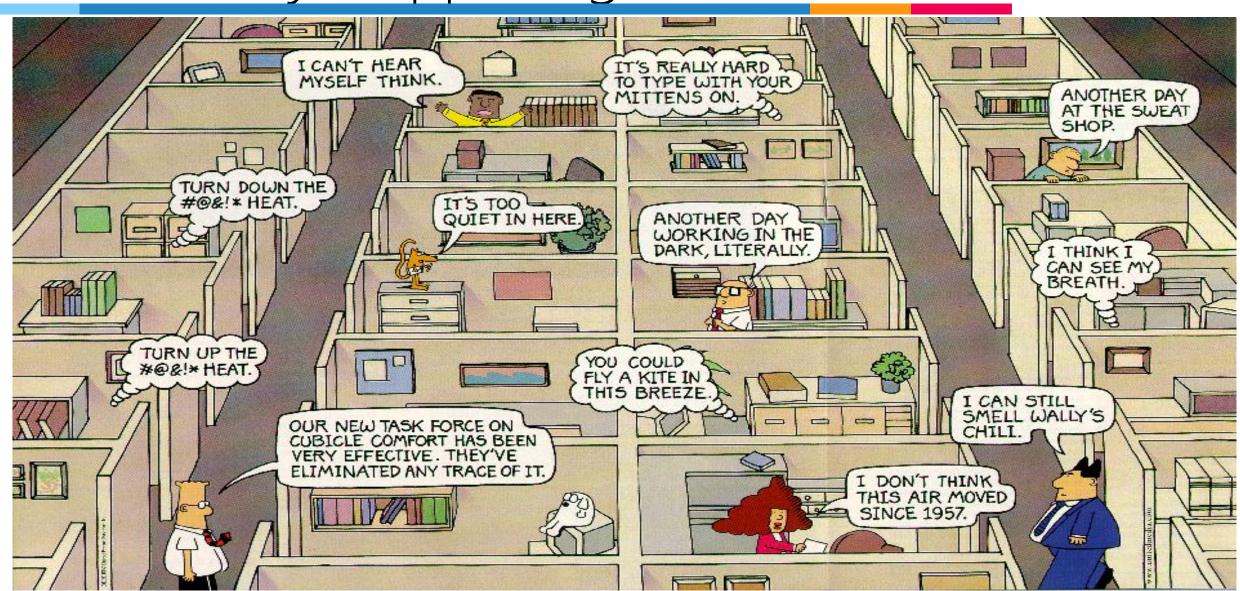
## Smart Green Buildings





**Building Scale** 

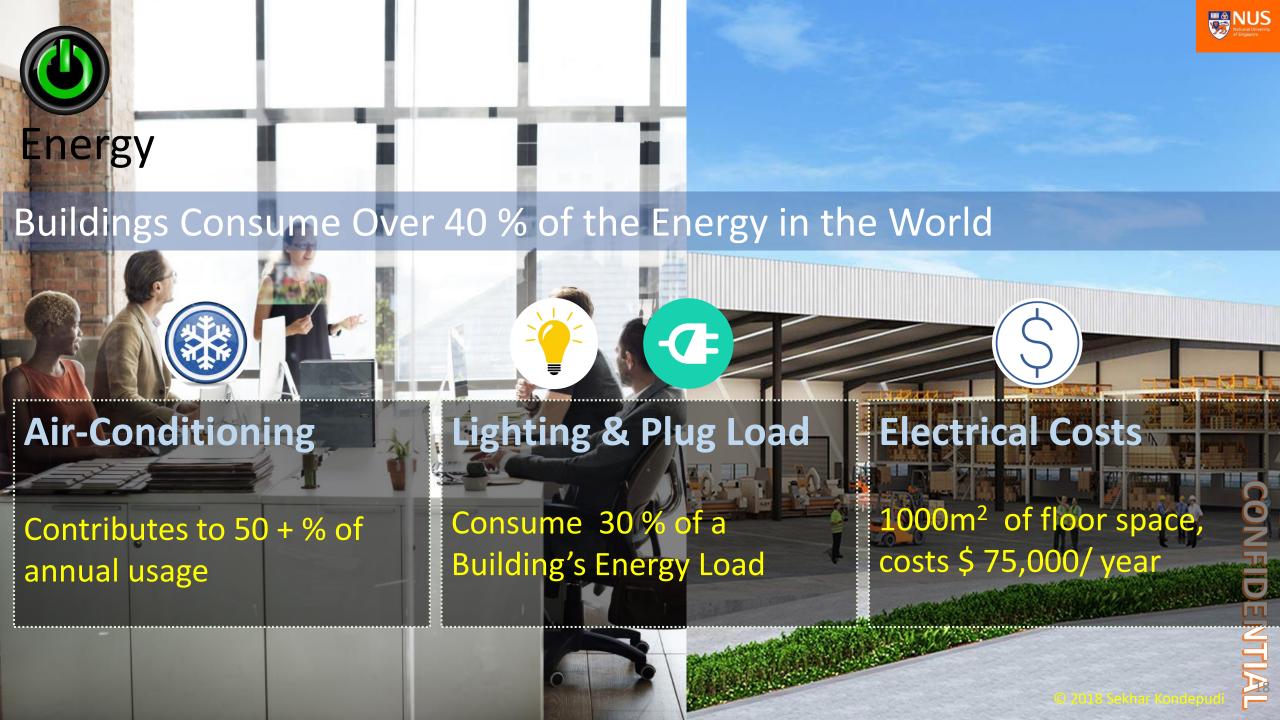
## What's Really Happening?

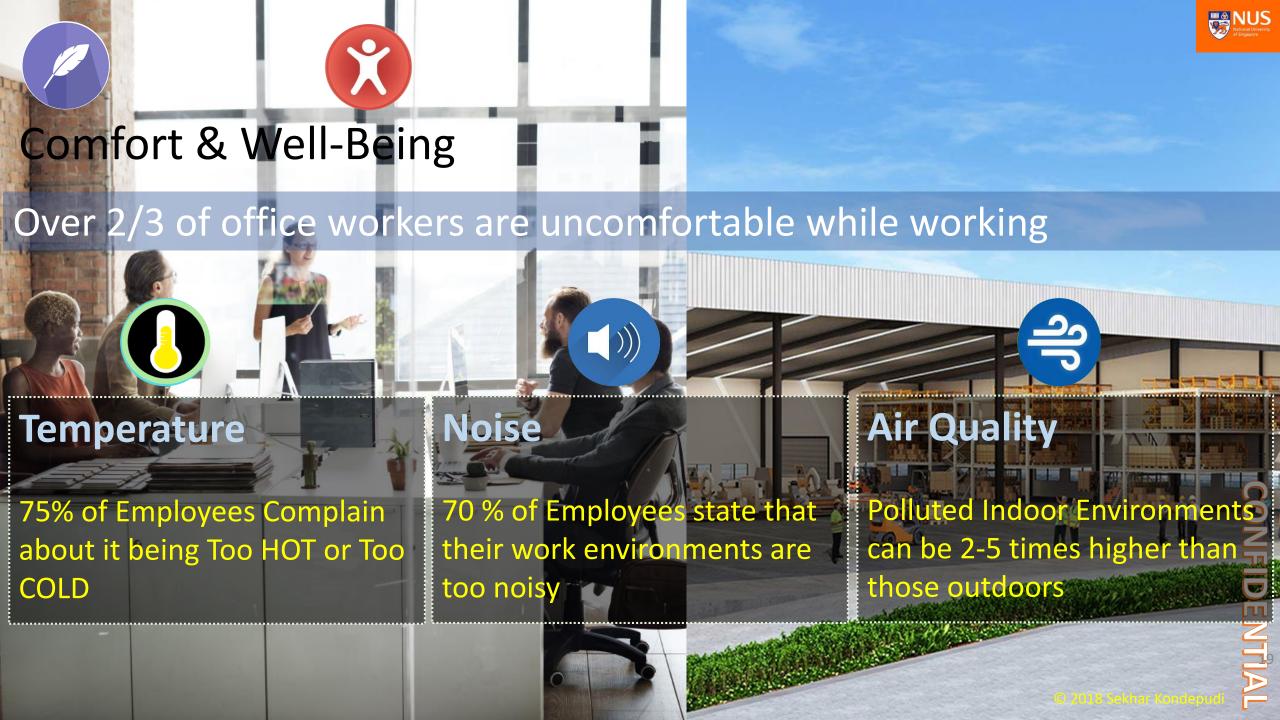




The Conditions in Buildings therefore IMPACT our Comfort, Well-Being and Productivity in a BIG Way









## What is a Smart Building?





- A building which is sustainable water, energy
- It enhances employee / occupancy productivity through better comfort and well being.
- It is a building that is managed comprehensively from concept to grave.
- It is well instrumented to enable monitoring and optimal operations

Analytics, Informatics & Dashboards

- Wireless Sensor Networks
- Energy & Environmental Data
- View, Compare, Share
- Analytics & Prediction
- Energy Savings Strategies
- Operational Optimization
- Real-time Information / "Pulse"



## Visualization – What is "going on"





## What is the Value



Real Time "State of the Building"

Spot Trends Short-Mid-Long Term

Insights

Correlation of **Events** 

Spatial Analysis of Data

**Energy Savings** 

Improved Quality of Life @ Work



## Smart Sustainable Cities





**Urban or City Scale (Macro)** 

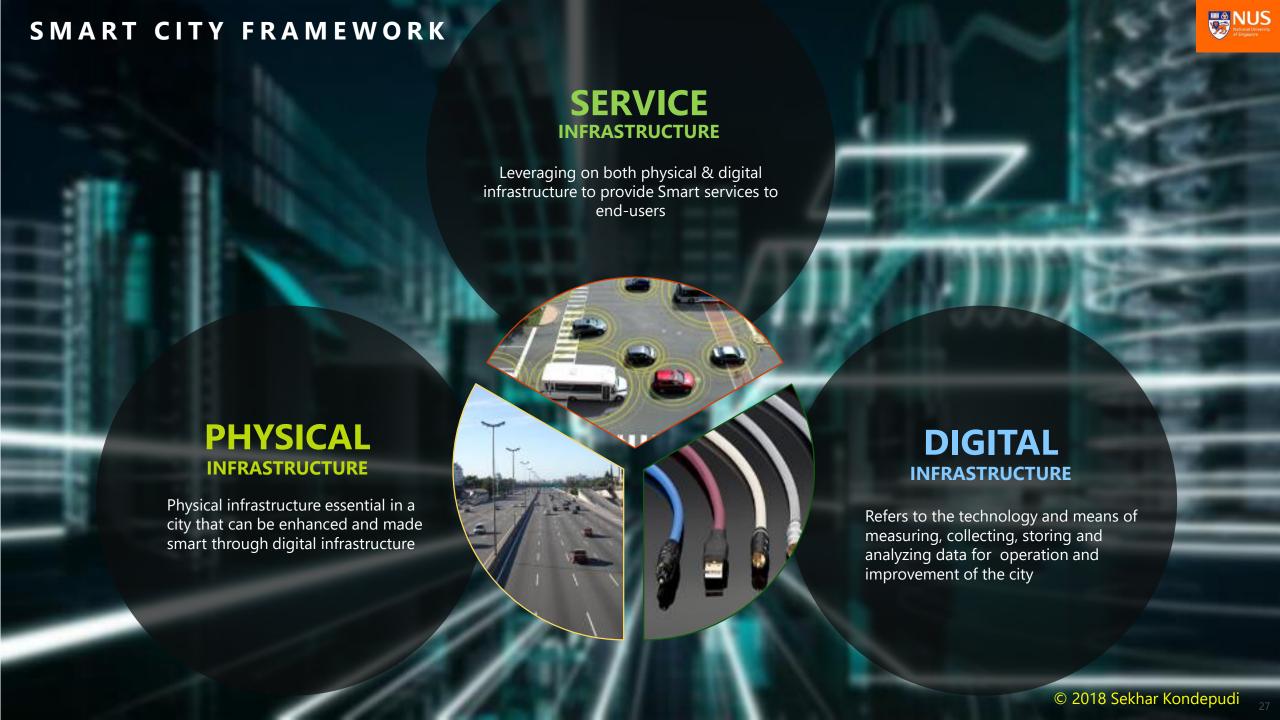
## What is a Smart Sustainable City?



"A smart sustainable city is an innovative city that uses information and communication technologies (ICTs) and other means to improve quality of life, efficiency of urban operation and services, and competitiveness, while ensuring that it meets the needs of present and future generations with respect to economic, social and environmental aspects".



Source: ITU





## **Utilities**INFRASTRUCTURE

• Electricity, gas, water, waste

### waste

## Real Estate INFRASTRUCTURE

- Conventional land uses: residential, commercial, industrial, etc
- Smart City real estate data centers, servers, etc

#### PHYSICAL Infrastructure

## Mobility INFRASTRUCTURE

- Land, air, sea-based
- Transport, transit, logistics

## **Green**INFRASTRUCTURE

Open spaces





#### **Urban Layer**

- Physical infrastructure to be enhanced by digital infrastructures
- E.g. Smart Waste Collection



#### **Sensor Layer**

- Technology for sensing and monitoring multiple parameters
- E.g. humidity, water, energy, occupancy



#### **Connectivity Layer**

 Seamless data & information transfer and storage from sensors

#### **Engagement Layer**

 Enabling citizen feedback and engagement with data



#### **Automation Layer**

- Digital enabling interface layer to allow for response from data
- E.g. automated notification and workflows

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#### **Data Analytics Layer**

- I. **Descriptive:** data mining (What has happened?)
- II. **Predictive**: statistical models and forecasts (What could happen?)
- III. Prescriptive: optimisation and stimulation (What should we do?)





#### SMART CITY FRAMEWORK



## **SERVICE**INFRASTRUCTURE

Leveraging on both physical & digital infrastructure to provide Smart services to end-users



## PHYSICAL INFRASTRUCTURE

Physical infrastructure essential in a city that can be enhanced and made smart through digital infrastructure

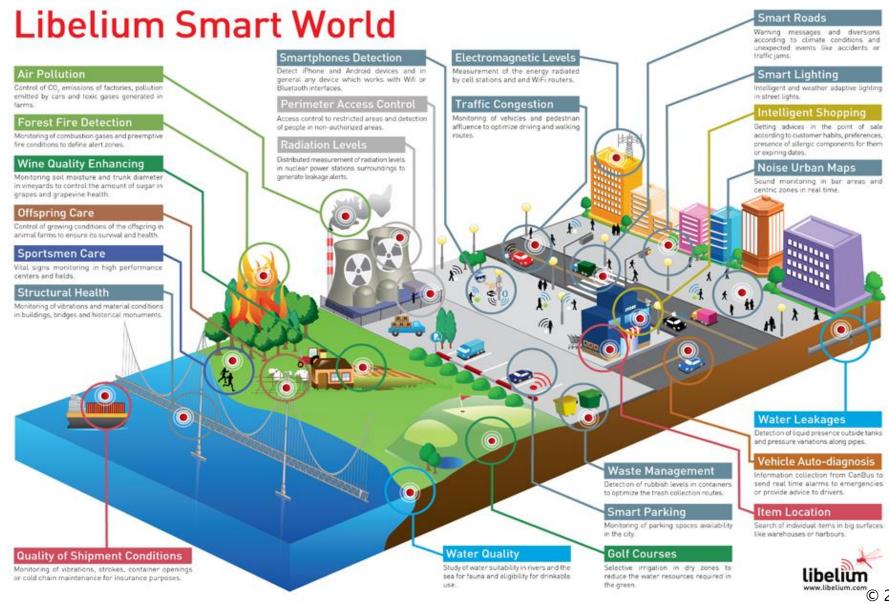
- Uses Roads and Cars (Physical)
- Uses the Internet / 3G-4G Data Communications (Digital)
- Provides a Transportation
   (Service) which runs on top of the
   Physical and Digital Infrastructure

## **DIGITAL**INFRASTRUCTURE

Refers to the technology and means of measuring, collecting, storing and analyzing data for operation and improvement of the city

## Smart Sensors in a City









Big Data Meets IoT, Buildings & Cities



## BIG DATA

Every day, the world creates 2.5 Quintillion (how many zeros ?) bytes of data

90 % of all the Data today has been created in the last 2 years (2011-2012)

In the 11 years between 2009 and 2020, the size of the "Digital Universe" will increase 44 fold. That's a 41% increase in capacity every year.

In addition, only 5% of this data being created is structured and the remaining 95% is largely unstructured, or at best semi-structured.

Sources of this data: Sensors, social media posts, pictures posted, videos posted, comments, transactions, GPS data etc.





## Its Yuge – Very Bigly



## 2,500,000,000,000,000,000

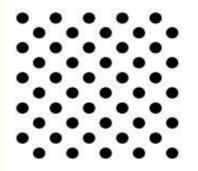
In 2012, we created 2.5 quintillion bytes of data every day.

of the world's data was created in the last two years alone. As a society, we're producing and capturing more data each day than was seen by everyone since the beginning of time.

## Overview of Big Data



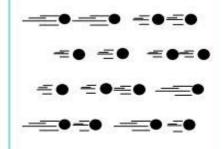




#### Data at Rest

Terabytes to exabytes of existing data to process

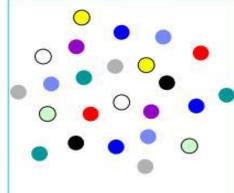
#### Velocity



#### Data in Motion

Streaming data, milliseconds to seconds to respond

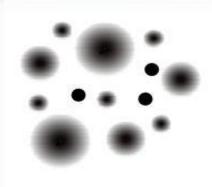
#### Variety



#### Data in Many Forms

Structured, unstructured, text, multimedia

#### Veracity\*



#### Data in Doubt

Uncertainty due to data inconsistency & incompleteness, ambiguities, latency, deception, model approximations

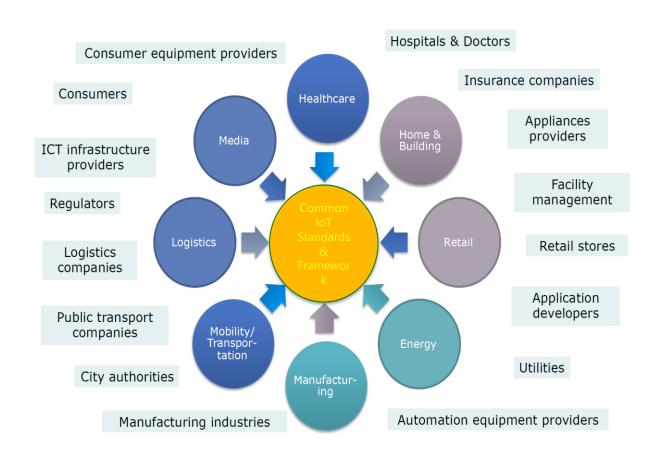
"The goal is to turn data into information, and information into insight."

- Carly Fiorina, former chief executive of Hewlett-Packard Company.

# Everything & Everyone is Generating Data

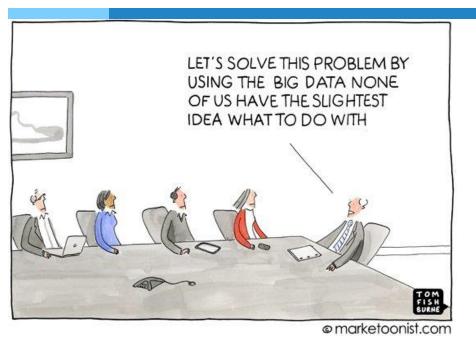






### No One Knows What To Do With It





# ....Or if Its Any Good

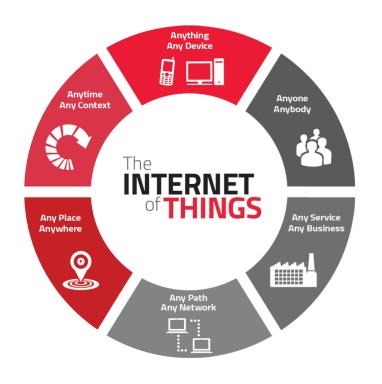






## IoT Meets Big Data









IoT is about data, devices, and connectivity. Data – big and small – is front and center in the IoT world of connected devices.

Big data is about data, plain and simple. Yes, you can add all sorts of adjectives when talking about "big" data, but at the end of the day, it's all data.

# IoT will Shape Smart Cities



IoT is "The network of physical objects that contain embedded technology to communicate and sense or interact with their internal state or the external environment".

Smart cities will need to factor in how deeply the city infrastructure and service life cycles will be impacted by their Internet of Things endpoint deployments.

City department CIOs and CTOs must plan for security and functionality upgrades as well as bandwidth requirements"

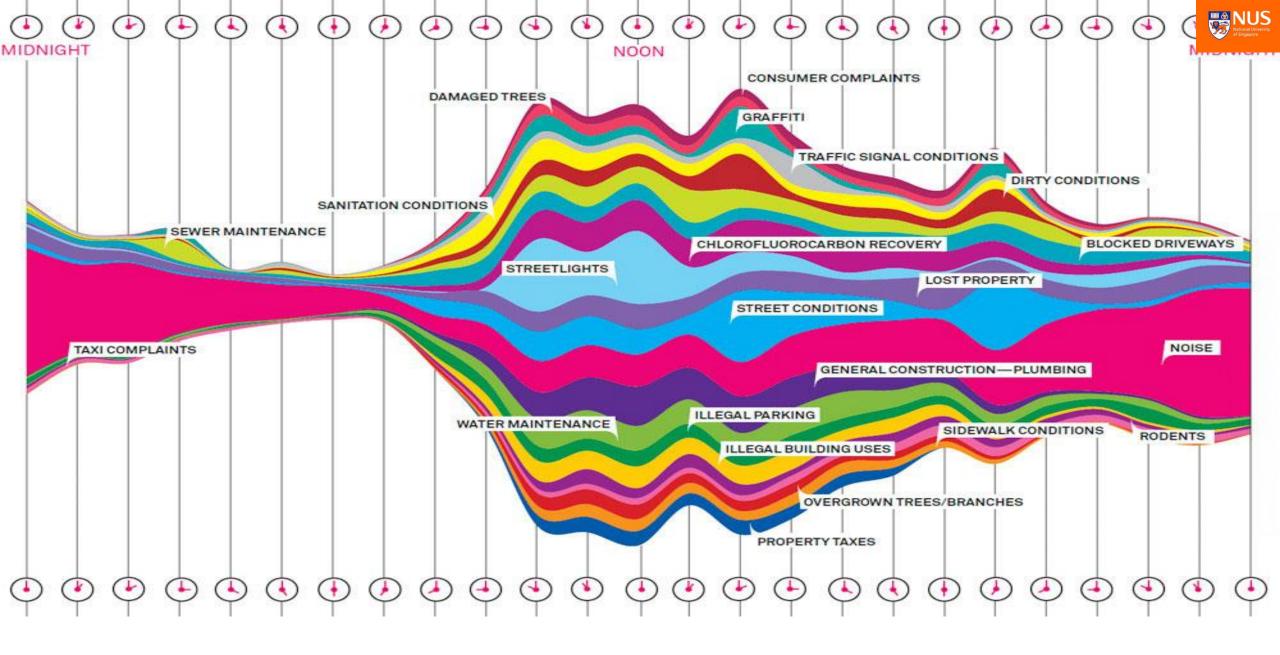
Gartner

### Data-Driven Cities



• "We are increasingly able to digitally search and interrogate the city. Social tools can be layered over the city, giving us real-time access to information about the things and people that surround us, helping us to connect in new ways and giving rise to a data-driven society.

 Cities today are vast repositories of information, endlessly collecting and archiving data. When semantically organised, the data can be exposed, shared, and interconnected. Giving people the right kind of access to this information can spark new applications and services, new ways of living, creating and being."



# Possible Data Driven Services in a Smart City



SECTORS	Mobility	Energy	IT and Telecom	Security	Healthcare	Governance
Products / Services	Traffic management	Smart grids; energy management	City Cloud Computing	Identity Management	Integrated health record system	e-Services Transactions and Payments
	Electric vehicle charging infrastructure	Smart meters	Data-centric Consulting Services	Cyber Security	E-health	e- Communication Notifications and alert service
	Tolling and congestion charging	Smart home appliances	Information Management Services	Intelligent, real time security management	M-health	e-Administration Tools for public administration
	Integrated mobility management	Flow and regenerative technologies	IT Advisory Services	Sensor actuator solutions	Tele-consultation facility	e-Security Law enforcement and emergency management
	Geo Fencing & Asset Tracking	Renewable integration	Managed Security Services	Logistics / Mobility security management	Home health	e-Businesses Registration Services Patent Renewals
	Parking Management and Payment Solutions	Sensors and Smart Material	Authentication and Monitoring (Sensors, Video Surveillance)	Building security	Data and Business Analytics for Healthcare	M-Governance SMS Tax Returns SMS Utility Bills

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# Food For Thought







Age
Marital Status
Name
E-Mail
Net Worth
Car Owner
Homeowner/Renter

Clicks
Downloads
Web-Sites Visited
Internet Searches
On-Line Purchases
Average Spending
UserNames
Kids / Children
Medical History
Voting Habits
Political Party
Social Strata

- Privacy protections aren't enough any more.
- Big data analytics can compromise identity by allowing data-driven organisations to moderate and even determine who we are before we make up our own minds.
- We need to begin to think about the kind of big data predictions and inferences that we will allow, and the ones that we should not.

FACEBOOK knows more about me than I know about myself .....

..... and I <u>do not</u> even have a FACEBOOK account ⊗



#### Lets Take a Look @ Consumer Devices

- 10 most popular loT devices in different categories (source HP): (1) TV, (2) webcam, (3) home thermostat, (4) remote power outlet, (5) sprinkler controller, (6) hub for controlling multiple devices, (7) door lock, (8) home alarm, (9) weighing scales, (10) garage door opener
- 9 collected at least one piece of personal information via the device, its cloud, or the app. For example: name, address, date of birth, health data, even credit card numbers
- 8 failed to require passwords of sufficient complexity or length. Most allowed eg. "1234" or "123456"
- 7 had unencrypted communications with Internet or local network. Half of mobile apps had unencrypted communications.
- 6 didn't used encryption to upload software updates. Some updates could be intercepted and the whole code viewed and changed.

#### "Health" IoT / Mobile App Measurements



Skin Conductance Basis, Body Media, Empatica, Neumitra

Oxygen Level iHealth, Withings, Owlet Lumo, Zephyr, Jins Merne

Hydration Corventis, MC10

Temperature Tempdrop, Empatica, BodyMedia, Basis, Owlet, MC10

Sleep Fitbit, Rest devices, Garmin, Nike, Amigo, BodyMedia, Withings,

Samsung, Misfit, Jewborne, iHealth, Basis, Owlet

Brain activity NeuroSky, DAQRI, Emotiv

Glucose Google, Dexcom, Glysens Inc

Respiration Spire, Zephyr, Rest Devices

Ingestion Proteus

Eye Tracking Jins Merne

Heart tracking Zephyr, Withings, Sprouting, Proteus, iHealth, Basis, Cofventis,

AliveCor, Samsung, Garmin, Empatica, Owlet

#### "Their goal is to turn your personal "health information" into \$\$\$

#### Data Secure Buildings



### greentechefficiency:



PREV

Nest Labs Acquires MyEnergy to... EFFICIENCY:

**Energy Management** 

NEXT >

Why Your Energy Dashboard May Be...



#### Hackers Penetrate Google's Building Management System

The downside of smarter buildings: "If Google can fall victim, anyone can."



TECHNOLOGY

#### National University of Singapore

# Smart Cities Are Going to Be a Security Nightmare

by Todd Thibodeaux

APRIL 28, 2017

#### The 'Wannacry' ransomware attack

The attack has hit more than 200,000 victims in at least 150 countries, says Europol









# Some Examples

- Recently, hackers set off 156 emergency sirens in Dallas, Texas, disrupting residents and overwhelming 911 operators throughout the day. The number of attacks on critical infrastructure jumped from under 200 in 2012 to almost 300 attacks in 2015.
- Once hackers invade smart city control systems, they can send manipulated data to servers to exploit and crash entire data centers. This is how hackers gained access to an Illinois water utility control system in 2011, destroying a water pump that serviced 2,200 customers.
- A hypothetical hack that triggers a blackout in North America is estimated to leave 93 million people without power and could cost insurers anywhere from \$21 billion to \$71 billion in damages.







#### 5 STAGES OF DATA PRIVACY GRIEF

DOESN'T AFFECT ME. I DON'T EVEN USE FACEBOOK THAT MUCH.



DENIAL

THEY HAVE 5GB OF DATA ON ME? #DELETE



WHOA!

HOW DO

ANGER

IS IT WORTH LETTING COMPANIES COLLECT SOMUCH OF MY DATA FOR FREE SERVICES?



BARGAINING

FACEBOOK IS ONLY THE TIP OF THE ICEBERG.



DEPRESSION

THERE'S A SPECIAL ON MINTCHIP ICECREAM THAT MIGHT CHEERYOU UP.



ACCEPTANCE

@marketoonist.com







"Nothing Ever Exists Entirely Alone; Everything is in Relation to Everything Else"

"All Things are Interconnected & Not Separate.

At the Same Time All Things Retain their Individuality"



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